POS Error Tracking

Resolution:

What is happening: We believe that due to the number of items on the sale the application is making too many calls to the database and locking it up. The only current resolution is to restart the application service through Azure.

**Description:** What were you doing that caused the error? (Please be as specific as possible)

Trying to view an invoice that has a large amount of items sold on it. The application freezes and nothing is able to be done.

**Intention:** What did you expect to happen?

The invoice to pull up and ability to view what was on it.

**Affected Items:** Please list the sku, invoice number, customer number, or any identifiable information.

Invoice number 4592 and 4596.

**Please also attach a screen shot:** (To take a screen shot press the “print screen” button, then paste into this word document)